

CLAIMS HANDLING FOR SOUTH CAROLINA Property & Casualty Insurance

ACT TO BE PERFORMED	COMPLIANCE TIMEFRAME	REFERENCE
Acknowledge pertinent communications with regard to claims received from first-party claimants or third-party claimants	Promptly	S.C. Code Ann. § 38-59-20(2)
Provide a blank proof of loss form if the policy requires a written proof of loss	Within 20 days of the receipt of notice	S.C. Code Ann. § 38-59-10
Pay all benefits payable under policy for a clean claim where claims are submitted electronically	Within 20 business days after receipt of claim	S.C. Code Ann. § 38-59-230
Pay all benefits payable under policy for a clean claim where claims are submitted in paper format	Within 40 business days after receipt of claim	S.C. Code Ann. § 38-59-230

(Current as of May 2012) – **This chart is not to be used as a substitute for reviewing the actual statutes and regulations.**