

CLAIMS HANDLING FOR MISSISSIPPI Property & Casualty Insurance

ACT TO BE PERFORMED	COMPLIANCE TIMEFRAME	REFERENCE
Furnish forms to claimant for filing proofs of loss	Within 15 days of receiving notice of claim	Miss. Code Ann. § 83-9-5(1)(f)
Pay all benefits payable under policy for a clean claim where claims are submitted electronically	Within 25 days after receipt of written proof of loss	Miss. Code Ann. § 83-9-5(1)(h)(1)
Pay all benefits payable under policy for a clean claim where claims are submitted in paper format	Within 35 days after receipt of written proof of loss	Miss. Code Ann. § 83-9-5(1)(h)(1)
Notify provider or the insured of the reasons why the claim or portion thereof is not clean and will not be paid and what substantiating documentation and information is required to adjudicate the claim as clean where claim is submitted electronically	Within 25 days after receiving an electronic claim	Miss. Code Ann. § 83-9-5(1)(h)(1)
Notify provider or the insured of the reasons why the claim or portion thereof is not clean and will not be paid and what substantiating documentation and information is required to adjudicate the claim as clean where claim is submitted in paper format	Within 35 days of receiving a paper claim	Miss. Code Ann. § 83-9-5(1)(h)(1)
Pay any claim or portion thereof resubmitted with the additional supporting documentation and information requested	Within 20 days after receipt of resubmitted claim	Miss. Code Ann. § 83-9-5(1)(h)(1)

(Current as of May 2012) – **This chart is not to be used as a substitute for reviewing the actual statutes and regulations.**

* First you must review the Mississippi Code of 1972 Unannotated – Free Public Access disclaimer and select I Agree. The link provided is to the entire Mississippi Code. In order to find the specific section, you will need to click the Mississippi Code of 1972, then click on Title 83 Insurance, then click on Chapter 9 Accident, Health and Medicare Supplement Insurance, and finally click the specific regulation referenced.