

## CLAIMS HANDLING FOR CONNECTICUT Property & Casualty Insurance

ACT TO BE PERFORMED	COMPLIANCE TIMEFRAME	REFERENCE
Acknowledge and act upon communications with respect to claims arising under insurance policies	With reasonable promptness	<a href="#">Conn. Gen. Stat. Ann. § 38a-816(6)(b)</a>
Affirm or deny coverage of claims	Within a reasonable time after proof of loss statements have been completed	<a href="#">Conn. Gen. Stat. Ann. § 38a-816(6)(e)</a>
Settle claims where liability has become reasonably clear	Promptly	<a href="#">Conn. Gen. Stat. Ann. § 38a-816(6)(m)</a>
Provide a reasonable explanation of the basis in the insurance policy for the denial of a claim or offer of compromise settlement	Promptly	<a href="#">Conn. Gen. Stat. Ann. § 38a-816(6)(n)</a>

(Current as of May 2012) – This chart is not to be used as a substitute for reviewing the actual statutes and regulations.